

STANDARD TENANCY TERMS AND CONDITIONS, No. 2011 vers. 01 21 Dec. 2010

To book private accommodation in Esbjerg, the following conditions must be observed.

ARRIVAL AND DEPARTURE

The rented room/apartment will be available from 15.00 hrs. on the day of arrival until 12.00 hrs. on the day of departure.

KEY

The guest is to inform the landlord by phone of the time of arrival to arrange for the key to be handed out.

BOOKING

When the booking is made, Esbjerg Tourist Office will send a confirmation. This confirmation is binding and can only be cancelled according to the conditions below.

The max. number of persons will appear from the confirmation.

PAYMENT / INVOICE

Payment is to be effected one week after booking into the landlord's bank account. Bank information will appear from the confirmation. Bank fees for transferring the payment has to be paid by the guest and is included the price in total.

If the amount in question is not paid on time, the landlord is entitled to cancel the booking.

If the room/apartment is booked less than 2 weeks before arrival, the rent is to be paid immediately and entered into the landlord's account before arrival.

A booking made on the day of arrival is to be paid in cash to the landlord upon arrival.

Upon request from the tenant, the landlord issues an invoice/a receipt for the rented room/apartment.

CANCELLATION

If the booking is cancelled not later than 2 weeks before arrival, the entire rent is refunded.

If the booking is cancelled less than 2 weeks before arrival, an administration fee corresponding to 25% of the rent will be kept back.

In case of "no show" the rent will not be refunded.

NO SHOW

If the guest does not appear on the date stated in the confirmation, the landlord is entitled to dispose of the room/apartment.

BED LINEN AND TOWELS

Bed linen and towels are included in the rent.

SMOKING

It will appear from the description of the rented room/apartment whether smoking is allowed or not. Please respect if smoking is prohibited.

RESERVATIONS

Subject to errors and price increases etc.

The guest is to accept the landlord's terms and conditions. Esbjerg Tourist Office acts as an intermediary and is not responsible for any defects in the rented room/apartment.

COMPLAINTS

Complaints are to be made to the landlord immediately upon arrival or when the defect is discovered.

Demands for any refunds are to be made to the landlord. Esbjerg Tourist Office is neutral and merely arranges the contact between the tenant and the landlord.

HOUSE RULES

House rules may vary and are indicated in the description of the room/apartment. The rules valid for the room/apartment in question must be respected.

If the rules are not respected, the landlord has the right to cancel the contract without any compensation.

CLEANING

The tenant is responsible for the daily cleaning. Final cleaning is the responsibility of the landlord and included in the price on condition that the room/apartment is left tidy, that waste is removed, that tableware etc. is washed up and put away and that oven and fridge are emptied.

RESPONSIBILITY OF THE LANDLORD

The landlord is to ensure that the room/apartment is clean and heated when the guest arrives. The landlord is only allowed to enter the rented room/apartment with the guest's accept.

PETS

Whether pets are allowed or not will appear from the description of the room/apartment.

LONG-TERM STAYS

Stays longer than 1 month are regarded as long-term stays. In this case the following conditions are valid:

Cancellation

If the tenant wants to terminate the stay before the agreed time, one month's notice is to be given to the landlord who will inform Esbjerg Tourist Office.

Prolongation

If the tenant wants to prolong the stay, the landlord is to be informed as soon as possible.

The landlord is to contact Esbjerg Tourist Office.

Payment

Monthly payment can be arranged. If the rent is not paid on time, a fee of DKK 200 will be charged.

Cleaning

Clean bed linen and towels will be available upon agreement with the landlord. Cleaning against payment can be arranged with the landlord.